



Member | Access



Member Access User Guide – Provider Locator

Member Access is an on-line tool that gives you immediate access to information pertinent to your health.

www.healthlink.com

6.0 PROVIDER LOCATOR

6.1 Overview

Need to find a doctor or hospital? Click the **Provider Locator** tab to check the HealthLink online physician/hospital directory. You can also create a customized directory.

This feature allows you to find a doctor to locate a physician or hospital participating in a HealthLink network.

You do not have to be logged in to use this feature of *HealthLink Member Access*. Simply click the **Provider Locator** tab located on the Home Page. Following is an example of the tab located on the Authenticated Home Page (Figure 1).



Figure 1. Provider Locator–Home Page.

Note: As an added feature, after you login to *HealthLink Member Access*, the **Find a Doctor** button will take you to the provider locator web site with the State of Illinois network already pre-selected. This means you do not need to first select the network, it has already been selected for you.